

**TELEHEALTH CONSULTANT**

Country: The Commonwealth of The Bahamas

Supporting Institution: Inter-American Development Bank

Programmes: Program to Support the Health Sector to Contain and Control Coronavirus and to Mitigate its Effects in Service Provision & Programme to Support the Health System Strengthening of The Bahamas

Project Number: BH-L1053 and BH-L1055

Loan Number: 5179/OC-BH and 5296/OC-BH

Sector: Health

Deadline: 31 July 2022

Consultancy: Telehealth Consultant

Consultancy Location: External Consultancy

Reports to: Digital Health Lead

The Ministry of Health and Wellness (MOHW) of The Bahamas has received financing from the Inter-American Development Bank (IDB), toward the cost of the Program to Support the Health Sector to Contain and Control Coronavirus and to Mitigate its Effects in Service Provision & the Programme to Support the Health System Strengthening of The Bahamas and intends to apply part of the proceeds for the consulting services of a **Telehealth Consultant**. The successful individual will work as a part of the MOHW's Project Execution Unit on a contractual basis and report to the Digital Health Lead (or designated alternate). The successful individual will also work collaboratively with other leaders from across the MiOHW and national health system stakeholders, as well as with other ministries and international partners. This contractual position is for 50 non-consecutive days over 5 months.

Main responsibilities include:

- Interview stakeholders and review documentation on the current state of telehealth The Bahamas;
- Develop a stakeholder engagement and consultation plan for gathering information from MOH representatives and other health system stakeholders on strategies for using telehealth to address national health priorities and challenges, and for identifying business and technical requirements;
- Plan and facilitate consultations with relevant stakeholders to identify existing initiatives, telehealth priorities and confirm telehealth strategies;
- Plan and facilitate consultations with relevant stakeholders to identify and document business and technical requirements to support the use of identified telehealth modalities, and ensure integration with the EMR and other technologies;
- Conduct an environmental scan of other analogous telehealth programs and sustainable delivery models in other jurisdictions;
- Engage stakeholders to validate a draft telehealth strategy;



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- Draft and edit the final telehealth strategy based on consultations, research and feedback from all key stakeholders;
- Develop an executive-level presentation based on the National Telehealth Strategy;
- Develop a high-level roadmap and budget for developing and implementing a sustainable telehealth program;
- Ensure the requisite knowledge transfer to the IS4H project team; and
- Report to the Digital Health Lead or designated alternate.

The successful candidate should have the following skills:

- **Education:** A post-secondary degree or 10 years of equivalent experience in business administration, health informatics, health/hospital administration, public health or related field
- **Experience:** Minimum of 10 years of experience in developing or evaluating digital, telehealth, or health programs at the national or sub-national levels
- **Languages:** Advanced writing, communication, and presentation skills in English
- **Core and technical competencies:** Demonstrable expertise in telehealth; Experience in designing and conducting program evaluations; Experience with developing requirements for digital health systems; Experience reporting to executive-level stakeholders; Experience working in an international context is highly desirable; Knowledge of relevant telehealth programs, technologies, principles, good practices and trends. Strong organizational and project management skills; Ability to work with various technical and non-technical audiences; ability to work independently without direct supervision.

The Ministry of Health & Wellness now invites eligible Consultants to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. Consultants will be selected under the National Competitive Bidding Selection procedures set out in the IDB's: Policies for the Selection and Contracting of Consultants financed by the IDB and it is open to all eligible bidders as defined in these policies. Consultants will be selected under the International Competitive Bidding Selection method set out in Selection and Contracting of Firms Policies. Only Short-Listed Individuals will be contacted.

Further information can be obtained by e-mail: MOHWPEU@BAHAMAS.GOV.BS. All CVs and qualification documents must be submitted Re: **Telehealth Consultant** to E-mail: MOHWPEU@BAHAMAS.GOV.BS on or before 5:00 pm on **31 July 2022**.